



## JESIP FORGING AHEAD WITH CONTROL ROOM TRAINING

**Pilot courses have been run for control room training and the first Train the Trainer course took place in Wakefield on July 31.**

Control rooms play an absolutely vital part in the response to a major incident – or any incident – and JESIP has provided a package that supports that role.

The two pilot courses were held in Exeter and at the Emergency Planning College in Yorkshire. “They were very successful and well received. We will make a few

tweaks and then look forward to the training being rolled out over the next few months,” said JESIP ambulance senior user Carl Daniels.

Feedback from the pilot courses was very positive with comments such as:

- I will look to arrange control room familiarisation visits across emergency service control rooms
- I will work to embed this in our training from new recruits up
- I will ask for tri-service training to be

rolled out for control room operators in addition to supervisors/managers.

A further five Train the Trainer courses will be held during August and then the training of about 3,000 control room supervisors and managers can begin. It is hoped to complete the training by January.

Organisations have started to plan for this training. “If you haven’t, please could you do so. If you need any support or advice, please contact the JESIP team,” said Carl.

## BIG PUSH TO REACH 10000

**The number of commanders signed up for JESIP training is tantalisingly close to 10,000.**

Almost 9,500 have been booked for training. Of those, more than 8,100 have attended the one-day courses across England and Wales.

From the figures provided by services as priorities for JESIP training, some 2,400

commanders still need to be booked on courses.

The JESIP team is asking organisations to ensure there are enough courses booked to train those commanders.

Steve Wheaton, JESIP deputy senior responsible officer, said: “This is a magnificent achievement. We just need that final push to ensure all

priority commanders attend a JESIP course.”

### Other training matters:

**Airwave:** The JESIP team continues to look at best practice in the use of the Airwave system and are looking at training for airwave tactical advisors which may include changing the name of the role. Nothing

has been decided as yet.

As we have said in this newsletter before, while the JESIP training continues to provide information on the use of Airwave, trainers are encouraged to put aside some extra time at the beginning or end of courses to give further advice on the basics of using an Airwave handset.

REGION	Operational			Tactical			Total Registered (%)	Total Trained (%)
	Priority Training Requirement	Registered	Trained	Priority Training Requirement	Registered	Trained		
National (BTP & CNC)	56	196	149	29	49	33	100.0%	100%
East Midlands	627	566	498	226	218	197	90.7%	81%
East of England	502	564	528	266	251	229	100.0%	99%
London	1065	398	313	180	152	127	44.2%	35%
North East	382	397	297	236	250	242	100.0%	87%
North West	1084	974	734	312	314	245	92.3%	70%
South Central	526	528	478	222	195	169	96.7%	86%
South East Coast	437	489	471	146	168	166	100.0%	100%
South West	843	840	420	349	468	514	100.0%	78%
Wales	418	426	426	127	153	152	100.0%	100%
West Midlands	1020	493	363	359	815	818	94.9%	86%
Yorks & Humber	561	415	403	226	161	172	73.2%	73%
Grand Total	7521	6276	5080	2678	3194	3064	92.9%	80%

### Future training:

Between October and March, the JESIP team will be contacting services to ensure that plans are in place for the continuation of commander training and to give support where required.

Figures as of July 30 2014

## JDM IS A FAST MOVER!

**The content of JESIP courses is constantly under review and changes are made when necessary.**

One element being looked at currently is how training can include the use of the Joint Decision Model in a fast moving scenario.

One of JESIP’s senior users, Carl Daniels, said that views expressed by some people recently that the JDM was not suitable for fast paced scenarios were “plain wrong.”

“The JDM is designed to be used in fast moving incidents as well as slow burning situations. That should be highlighted during training,” he said.

## JESIP: THE FUTURE

A JESIP News legacy special edition will be published at the end of August explaining how JESIP will operate through a transition period from October to March next year into full legacy arrangements from April 2015.

# INTENSE VALIDATION PROGRAMME IN JULY

## Eleven validation exercises have taken place across the country in July.

Testing and exercising what has been taught and discussed in the training room is a crucial part of JESIP and involves a huge amount of work to organise and run.

Thank you from the JESIP team to those who helped make them happen during this intense period of activity.

Exercises took place in Preston, Lincolnshire, Bracknell, Eastleigh, Stevenage, Durham, Wiltshire and Manchester.

A range of scenarios have been used in the exercises. For example, services from the East Midlands were put through their paces over two days at the impressive Lincolnshire Fire & Rescue Training facility with a scenario involving a stolen minibus

crashing into a school science block with a number of children injured and potential threat of explosion from the collapsed building.

Further validation exercises are taking place over the next few weeks in Wakefield, Hampshire and London (2).

Plans are being finalised for the major validation exercise Joint Endeavour to be held in September.



## FURTHER EXPANSION OF JESIP

### Where is this? JESIP's new headquarters? Sadly not – it is Stormont, the Northern Ireland seat of political power.

What has it got to do with JESIP? Well, JESIP team members recently visited the estate to meet with colleagues from the emergency services in NI to discuss their possible adoption of JESIP.

The JESIP team presented the programme's progress to emergency service colleagues and representatives from the Northern Ireland Office, Department of Justice and the Department of Health, Social Services and Public Safety.

At the meeting it became clear that the services in Northern Ireland are keen to adopt the JESIP Joint Doctrine.

The successful meeting ended with the JESIP team agreeing to provide a train the trainer workshop as the initial support and, employing the various JESIP products, the services will move forward with delivery and implementation over the next 12 months.



Don't forget to book up for the Emergency Services Show at NEC Birmingham on September 24 and 25.

As well as having a stand at the show, JESIP is hosting and chairing the 'Interoperability Theatre' over both days. This will feature a number of short presentations and discussions on all aspects of joint working.

Register to attend for free at [www.emergencyuk.com](http://www.emergencyuk.com)

All JESIP delivery leads and trainers are invited to a JESIP briefing at the show on Wednesday 24 September.

Further details will be sent out via email.

## FIRE SERVICE CONSULTATION

### Did you know that the new Fire Service Incident Command System manual is out for consultation?

JESIP will be following its development with great interest and providing feedback to its authors.

If you would like your say, follow the link: [www.ukfrs.com/Pages/guidance-consultation.aspx](http://www.ukfrs.com/Pages/guidance-consultation.aspx)

## TRAINING TIP

Follow this example of good practice from Notts – send an email to delegates thanking them for attending and for their contribution to the day and include links to material for topics which were of particular interest to the group plus links to the JESIP website and NCALT for the All Staff e-learning.

## UNDERSTANDING CASUALTY TRIAGE

A lack of knowledge about the prioritising of casualties by ambulance services has been identified at a number of JESIP validation exercises.

Many fire and police commanders were unaware of the system and terminology used for casualties by the ambulance colleagues.

It is important that information about the system is shared so, as well as explaining the prioritisation in JESIP News, a submission will be made to add it to the Civil Contingencies Secretariat's Lexicon.

The system, which is used throughout ambulance services and the NHS, is laid out below:

- **P1 OR RED TAGS - (immediate)** - are used to label those who cannot survive without immediate treatment but who have a chance of survival.
- **P2 OR YELLOW TAGS - (observation)** - for those who require observation (and possible later re-triage). Their condition is stable for the moment and they are not in immediate danger of death. These victims will still need hospital care and would be treated immediately under normal circumstances.

- **P3 OR GREEN TAGS - (wait)** - are reserved for the "walking wounded" who will need medical care at some point, after more critical injuries have been treated.
- Those with minor injuries may be seen slightly away from scene, but not in hospital, to prevent re-attendance at A&E later.
- **P4 or P1E - (expectant)** - are used for those whose injuries are so extensive that they will not be able to survive given the care/resource that is available. This is only to be used under authorisation of the MEDICAL INCIDENT OFFICER. They alone have the responsibility to match these patients' injuries with the number and type of the other casualties and the remaining resources available to the hospitals.
- **DEAD** - as it is - try not to use any other abbreviation, term or phrase such as "Foxtrot" or "Purple".

When referring to casualties and the above categories at the scene of an incident, everyone must be sensitive to those - possibly relatives and other members of the public - who may be nearby.

## COMING SOON - NEW WORKFORCE SURVEY INTO JOINT WORKING

JESIP has commissioned a second extensive survey to be conducted by Skills for Justice, beginning at the end of August.

In 2012 JESIP instigated the first interoperability workforce survey through Skills for Justice.

The results of that initial workforce survey underpinned much of the work JESIP had already started and confirmed that staff working in the emergency services also wanted to see improved joint working.

Now over 8,000 commanders have been trained under JESIP, it is important to discover what differences have been made and more importantly whether we have really started to change our cultures to one of embracing the need for greater joint working.

If your role involves response to incidents and working with other agencies then

we want to hear from you. Access to the survey will be available via both JESIP and Skills for Justice websites and we will circulate it through the JESIP network when it is available.

This is your opportunity to help us measure our progress and to inform decision makers of what more needs to be done to continue to strengthen joint working between the emergency services and other organisations within the wider resilience community.

**Footnote:** One conclusion from a smaller survey by Skills for Justice of commanders who have undertaken JESIP training stated: "It is strongly recommended that the (JESIP) principles are adopted in single service, routine incident response. Regular use is the key to skills maintenance, and routine incident is a much more reliable and cost effective way of achieving this than regularly repeated training."

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JESIP ON  
YOU TUBE

JESIP now has its own  
You Tube channel  
[http://www.youtube.com/  
channel/UCIxZKA74JIscg  
CW51kxyJA](http://www.youtube.com/channel/UCIxZKA74JIscgCW51kxyJA)



@jesip999 now has well over 1300 followers - please join them and don't forget to Tweet your JESIP experiences and photos.

# JESIP ROCKS UP AT GLASTO

**JESIP turned up at the world's most famous music festival to help look after a quarter of a million people.**

While Elbow were throwing their curtains wide; Dolly was working Nine to Five and Metallica roared Seek and Destroy, emergency service commanders were employing JESIP principles to help manage the massive operation that is Glastonbury.

First some facts:

- Glastonbury attracts 200,000 visitors and 50,000 staff
- It has a larger population than Bath or Exeter
- It runs over five days and is based on a Somerset farm, displacing (temporarily) 400 cows

The festival is covered by South Western Ambulance Service Foundation Trust (SWASFT), Devon and Somerset Fire and Rescue Service and Somerset Police. Together with Festival Medical, 3000 patients were treated this year; 60 went to hospital and two sadly died.

Prior to the event, two big tabletop exercises were held to embed JESIP principles into the event and to explore how they would be used to respond to incidents.

All emergency services had agreed to use JESIP principles as an integral part of how the event would be managed and it was also agreed that, where possible, all commanders at the event had to be JESIP trained. In 2015 this will become mandatory through a Memorandum of Understanding.

It was also helpful that many of the commanders at the event had relationships that began at JESIP courses. In fact, there was even a meeting of delivery leads held on site at one point.

During the festival, the three emergency services control rooms were co-located in Event Control with other services – e.g. security.



Pete Brown, Resilience Officer (special projects) for SWASFT, described the event control area, only part of which is shown in the attached photo, as an incredible facility. "It is fantastic and a great example to anyone responsible for managing planned or unplanned events," he said.

During the event:

- The Joint Decision Model (JDM) was the tool used for all decision making
- All crews were trained in the use of METHANE so all sitreps used that format
- Airwave interoperability talkgroups were in use
- Commanders met regularly face-to-face

Pete said that working at the festival was a really positive experience.

"It is a very well managed event, still less formal than some other events and very good natured.

"Using JESIP actually allowed us to provide an evidence base for doing things which in previous years might not have been possible," he said.

