



Strategic Priorities: 2016-2017

Outlined below are the five strategic priorities identified by the AACE for progression in 2016/2017. Although divided into five areas of focus, these priorities are inextricably linked and will be progressed and considered in their entirety rather than on a single-priority basis.

Workforce, Education and Development

- Comprehensive and sustained workforce planning in alignment with future clinical models and the urgent and emergency care review, addressing issues of under-representation in certain workforce categories
- Proactive participation in the implementation of the Paramedic Evidence Based Education Project (PEEP) influencing effectively as required
- Senior executive talent management and development; mentoring and coaching; masterclasses and top class seminars for members
- The mental health and wellbeing of the ambulance service workforce

Operating model and demand

- Comprehensive adoption of dispatch on disposition concept
- Maintained full participation in the ambulance response programme effectively influencing to achieve fundamental target change
- Continued emphasis on the need for and development of outcome measures rather than time-based targets
- Embedding new target regime holistically across services, including within control rooms, staffing and fleet
- Enhanced understanding of factors influencing increases in demand

Patient safety and quality

- Clinical safety maintained and enhanced; improved quality of service for patients ensured
- Continued implementation of five year clinical strategy (2014-2019)
- Sustained input into the review and revision of ambulance service clinical quality indicators, and clinical guidelines as required
- Enhanced role for ambulance services in the public health and prevention arena in collaboration with external health partners
- Continued sharing of lessons learnt, and monitoring of actions implemented

Efficient working at a system- level

- Efficiencies and quality improvements through scale; identification of primary areas of focus and subsequent action
- Move to work more coherently as one workforce
- Increased system-working; enhanced collaboration with local trusts to improve the response to public and general efficiency
- Support of and participation in local devolution agendas; learning and best practice shared

Meeting and managing expectations

- Delivering the ambulance service 2020 and beyond vision and supporting the delivery of the Five Year Forward View
- Meeting the expectations of the Care Quality Commission and realigned expectations of the new regulatory system under NHS Improvement
- Alignment of public expectation with the reality of current ambulance service provision: public education
- Negotiating appropriate funding levels to assure the delivery of safe clinical care