Strategic Priorities: 2016-2017

Outlined below are the five strategic priorities identified by the AACE for progression in 2016/2017. Although divided into five areas of focus, these priorities are inextricably linked and will be progressed and considered in their entirety rather than on a single-priority basis.

- **Workforce, Education and Development**
  - Comprehensive and sustained workforce planning in alignment with future clinical models and the urgent and emergency care review, addressing issues of under-representation in certain workforce categories
  - Proactive participation in the implementation of the Paramedic Evidence Based Education Project (PEEP) influencing effectively as required
  - Senior executive talent management and development; mentoring and coaching; masterclasses and top class seminars for members
  - The mental health and wellbeing of the ambulance service workforce

- **Operating model and demand**
  - Comprehensive adoption of dispatch on disposition concept
  - Maintained full participation in the ambulance response programme effectively influencing to achieve fundamental target change
  - Continued emphasis on the need for and development of outcome measures rather than time-based targets
  - Embedding new target regime holistically across services, including within control rooms, staffing and fleet
  - Enhanced understanding of factors influencing increases in demand

- **Patient safety and quality**
  - Clinical safety maintained and enhanced; improved quality of service for patients ensured
  - Continued implementation of five year clinical strategy (2014-2019)
  - Sustained input into the review and revision of ambulance service clinical quality indicators, and clinical guidelines as required
  - Enhanced role for ambulance services in the public health and prevention arena in collaboration with external health partners
  - Continued sharing of lessons learnt, and monitoring of actions implemented

- **Efficient working at a system-level**
  - Efficiencies and quality improvements through scale; identification of primary areas of focus and subsequent action
  - Move to work more coherently as one workforce
  - Increased system-working; enhanced collaboration with local trusts to improve the response to public and general efficiency
  - Support of and participation in local devolution agendas; learning and best practice shared

- **Meeting and managing expectations**
  - Delivering the ambulance service 2020 and beyond vision and supporting the delivery of the Five Year Forward View
  - Meeting the expectations of the Care Quality Commission and realigned expectations of the new regulatory system under NHS Improvement
  - Alignment of public expectation with the reality of current ambulance service provision: public education
  - Negotiating appropriate funding levels to assure the delivery of safe clinical care