



ASSOCIATION OF
AMBULANCE
CHIEF EXECUTIVES

Q-Volunteering

Welcome and introduction

Rod Barnes
Chief Executive, Yorkshire Ambulance Service
11 December 2018



Housekeeping

- Fire alarm test expected today – no need to evacuate until we know it's not a test
- In the event of a real fire, leave the building as directed by Glaziers' Hall staff
- Lunch will be served in the Library at 12.30pm and tea and coffee at 2.45pm
- Please ensure all mobile phones are on **silent** (and not in use where possible as a courtesy to speakers)





Purpose of today

- First of two workshops created as part of AACE's co-ordination/facilitation role for the final part of Q-volunteering (commissioned by Office for Civil Society)
- Opportunity to hear from ambulance service colleagues about their Q-volunteering experiences and future plans
- Chance to learn from volunteer experts from external organisations
(recommended/suggested by trust Q-volunteering leads)



Who's here?

- Ambulance service representatives who have participated in either or both phase one/ phase two of Q-volunteering
- Ambulance service representatives who have not participated in the programme
- Colleagues from other organisations with an interest in the programme – Office for Civil Society, NHS Horizons



- Keen for everyone to gain as much from today as possible to help progress local volunteering
- Opportunities for questions/feedback/ thoughts built into agenda – lots of interaction
- Opportunity for networking during lunch and refreshment breaks



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Untapped potential





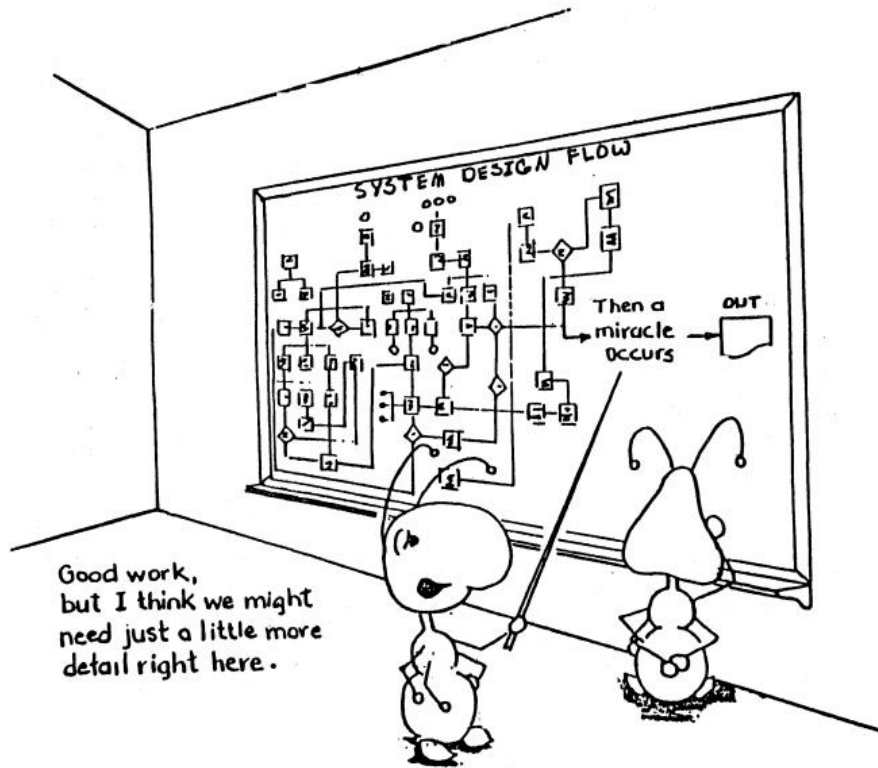
Volunteering within ambulance services



- Community first responders – well-established
- Aim of Q-volunteering: to reduce pressure on 999 and support the most vulnerable
- Focus in Q-volunteering: diversification
- Trust approaches varied and contrasting – great demonstration of innovation and commitment



Areas for consideration and thought



- Sharing best practice
- Evaluation
- Scope for scaling up and approach
- Sustaining initiatives – existing and new
- National support
- Content for second workshop (March/April 19)