

- DSPA 24/7 – **01302 566 999**
- Rapid Response Team (RRT) – **08:00-20:00** (7 days) with next day visits out-of-hours
- Community Nursing Team (CNT) – 24/7
- Consider referrals to GPs and ECPs for those needing medical treatment but not supportive needs
- Non-urgent falls referrals through Clinical Hub (see below)
- AMBER/BBLUE Paramedic Pathfinder (PP) outcomes
- Non-registered clinicians, NQP's and non-PP trained to contact Clinical Hub for advice before contacting DSPA

Referrals to: Respiratory Nurses; Community Nurses; Physiotherapists/Occupational Therapists; Social Support and Recovery; Geriatrician; Mental Health Liaison; GPs; Emergency Care Practitioners

- Patients who have fallen with a BLUE PP outcome
- Fall occurred in the last 24 hours
- Safe to be left overnight
- Able to mobilise and transfer safely
- Low risk of subsequent fall or deterioration
- Referral through Clinical Hub – **0330 330 0274**
- Same day contact by DSPA if referral between **08:00-18:00**
- Out of hours referrals prioritised by DSPA the following day
- No patient contact exceeds 24 hours from YAS referral

Priority dependant on information provided so be as detailed as possible on PCR/EPR

- Initial call to a call handler who will organise a call back from a clinician **within 20 minutes**
- Provide SBAR handover with relevant observations and findings (NEWS2 score and 12 lead ECG, if appropriate)
- DSPA clinician will then take clinical responsibility for follow up of patient care
- If referral is not agreed then responsibility remains with YAS clinician and alternative care option should be devised
- Report any failures via the PP App and DATIX
- Complete all relevant paperwork (PCR/Non-Conveyance/EPR)

Doncaster
Single Point of
Access (DSPA)

