



ASSOCIATION OF
AMBULANCE
CHIEF EXECUTIVES



Derby City Outreach Rough Sleeper Paramedic



Presented by: Tracy Cunningham





- Partnership working with Police, Derby City Council, Probation, Hospitals and Community Services
- Ensure that all Rough Sleepers / Homeless / Prison releases are registered with commissioned GP practice; Wilson Street Surgery. Paramedic access to Duty GP for clinical triage.
- All Patients booked into an initial GP/Paramedic appointment, Paramedic has an allocation of 9 appointment slots per week.
- Ensure all Patients receive follow up with regular issued medication, hospital appointments, bloods and reviews.





- Covering all hostels within Derby City namely; Safespace, Milestone House, Centenary House, Transition Hub, Housing First, SHAP, TA and B&B's
- Daily outreach covering the streets of Derby City/Normanton dealing with incidents/trauma/overdoses and blocking 999 calls/signposting to services
- Safeguarding vulnerable adults with multiple complexities
- Current caseload: 419 patients





Diseases – TB /
HEP C / HIV

Long term
complex
health
conditions

Med 3

Ensure
attendance to
appointments

Signpost into
Services

Pregnancy

Cardiac /
Respiratory

Substance
Misuse / St
Andrews House

Overdoses

Trauma

Mental Health
/ Community
Mental Health
Team

Infections –
Complex
Wound Care
Clinic

Phone Health
advice to all
hostels /
Probation





Key Success Measures

- Reduction in ambulance call-outs
- Emergency department and inpatient admission avoidance
- Reduction in deaths among the homeless population
- Improved engagement with primary care and planned treatment
- Mortality tracking with Wilson Street has demonstrated an 85% reduction in homeless patient mortality since the role was introduced.
- Sustained reductions in emergency service use and substantial improvements in survival among the homeless population, while supporting increasingly complex comorbidities in a group that would otherwise disengage from healthcare.





Dignity

Advocacy

Tenacity

Credibility

Commitment

