



National Ambulance Data – Monthly Snapshot

Overview of Key Ambulance Metrics – Data to the End of August 2026

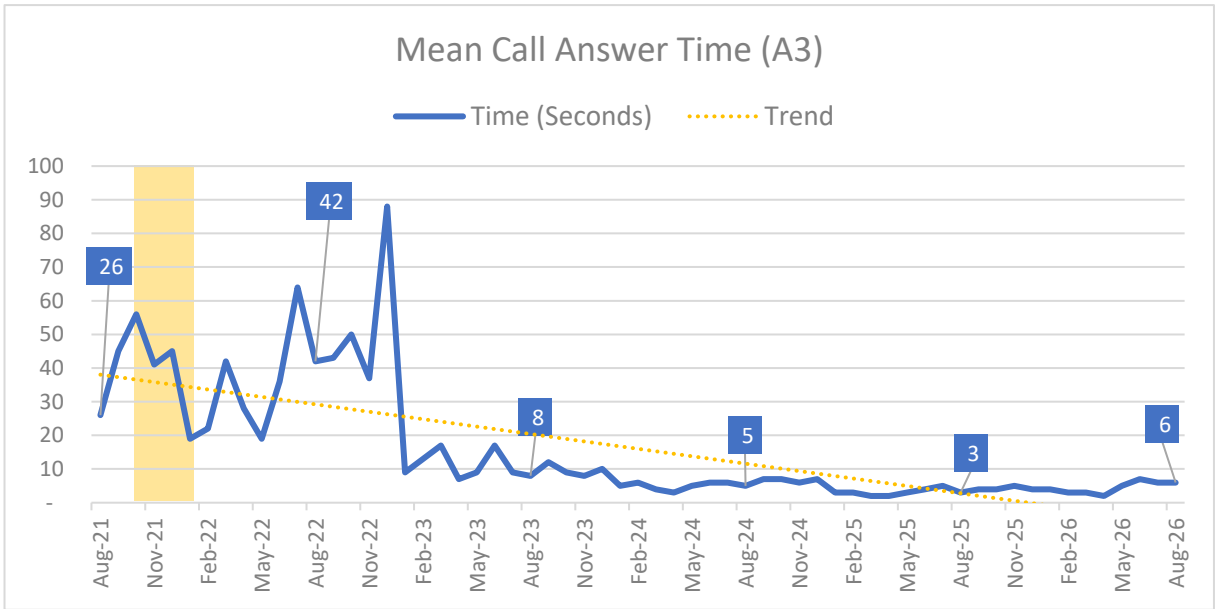
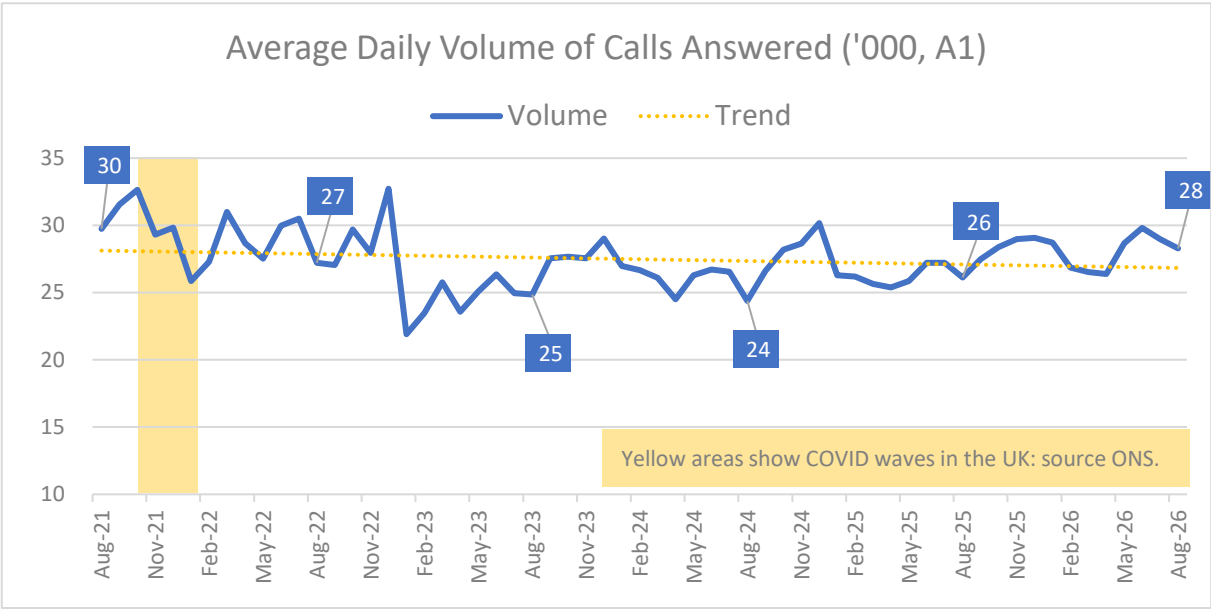
Link

- [999 Call Volume and Call Answer Time](#)
- [Category-1 Demand and Response Time](#)
- [Category-2 Demand and Response Time](#)
- [Response Outcomes](#)
- [Hospital Turnaround Times](#)
- [Hospital Handover Delays](#)

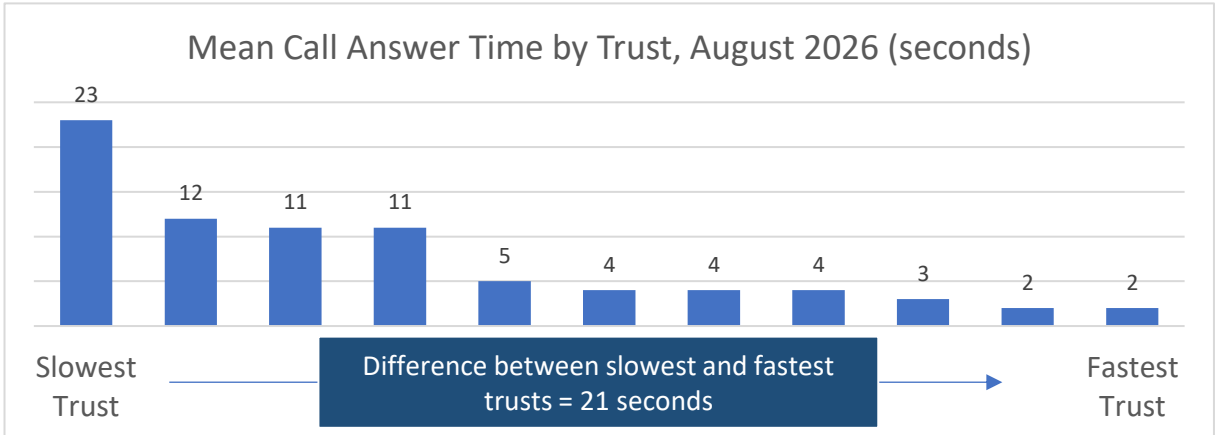
Final Draft Published – September 15th 2026, Author Steve Hearnshaw, Data Analyst

2. Volume of 999 Calls-Answered and Mean Call Answer Time

Daily volume of calls dropped between July and August. However, with over 28-thousand calls each day, demand was the highest for any August since 2022. Call answer-time remained unchanged at six-seconds, although this differs by 21-seconds between the fastest and slowest trusts.

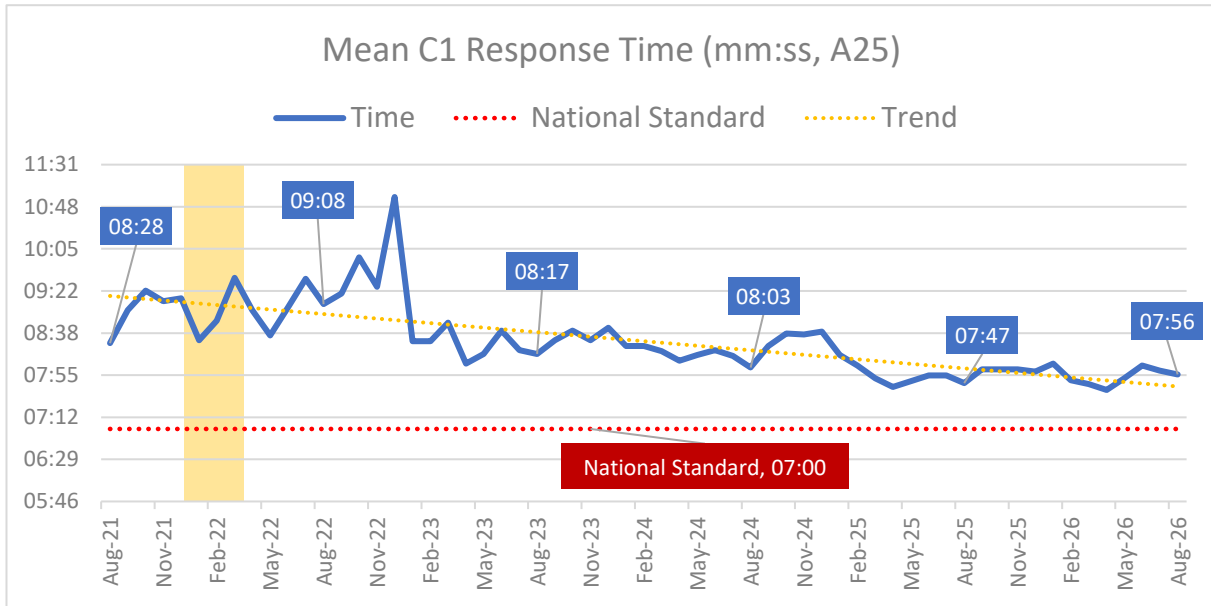
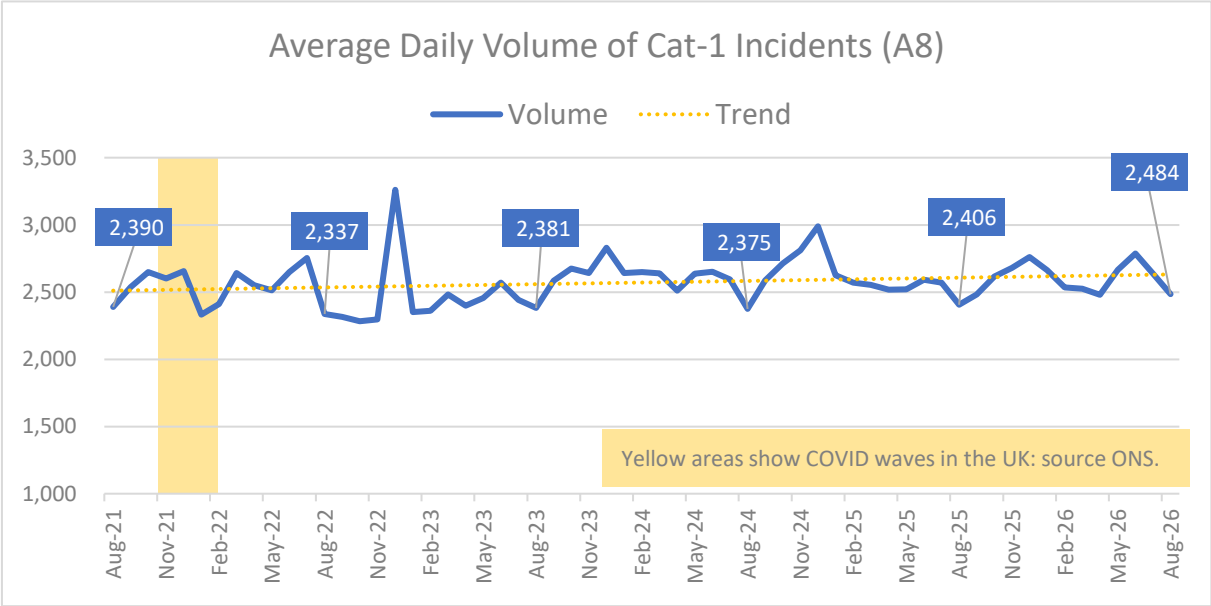


999 Calls Answered, August 2026- Key Facts			
877-thousand	703	2,148	No change
999 calls-answered in August 2026	Fewer calls each day than July 2026	More calls each day than August 2025	In answer mean answer time compared with July 2026



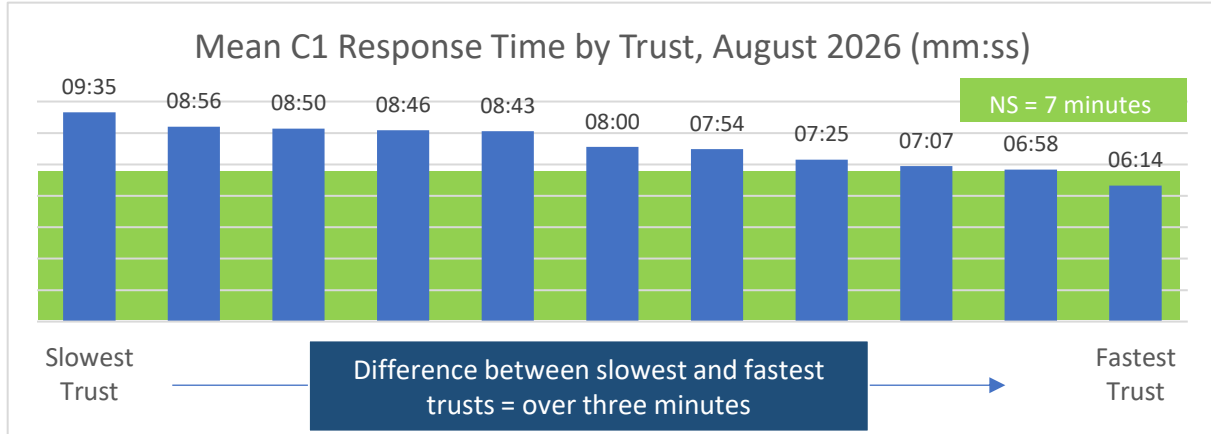
3. Category-1: Demand, and Mean Response Time

As with calls-answered, the volume of Category-1 incidents decreased from July, but there were more of these incidents each day than for any August since 2021. Mean response was four-seconds faster than July 2026, and two trusts were faster than the seven-minute national standard.



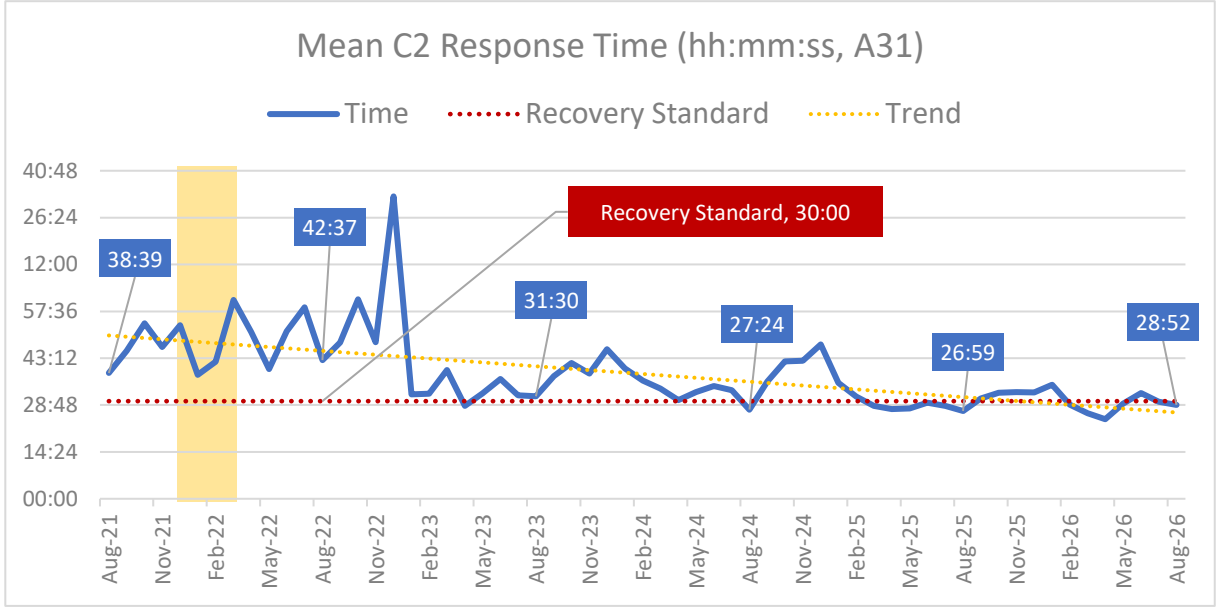
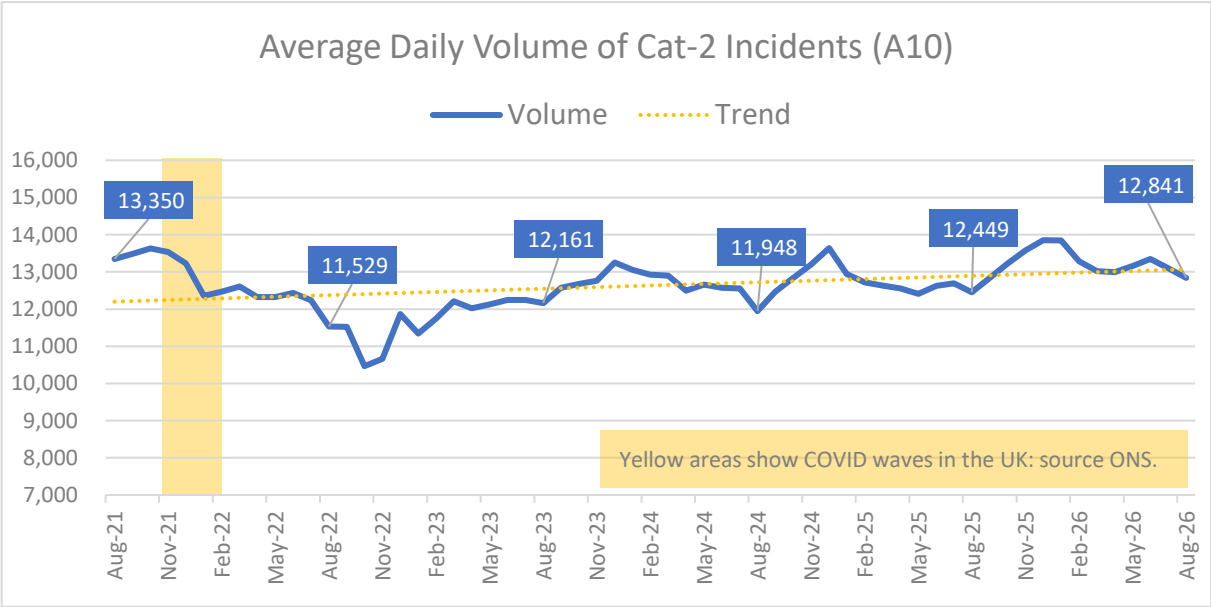
Category-1 Incidents, August 2026- Key Facts

77-thousand	154	78	4 seconds
Category-1 incidents in August 2026	Fewer incidents each day than July 2026	More incidents each day than August 2025	Faster mean response time than July 2026



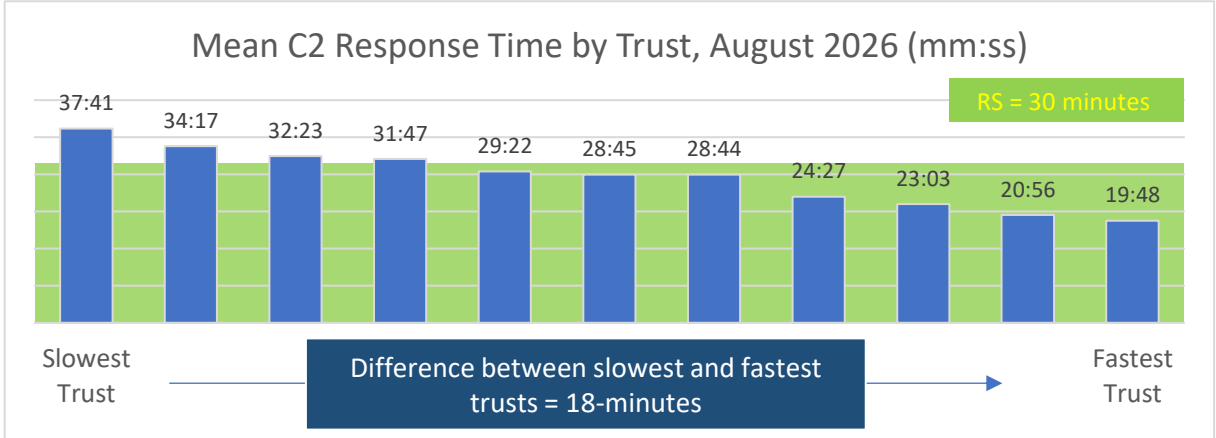
4. Category-2: Demand, and Mean Response Time

Category-2 demand was greater than any August since 2021. Mean response was faster for the second month running, and although two minutes slower than August 2025 – the latest month had far higher demand *. Seven trusts had faster response times than the 30-minute recovery standard.



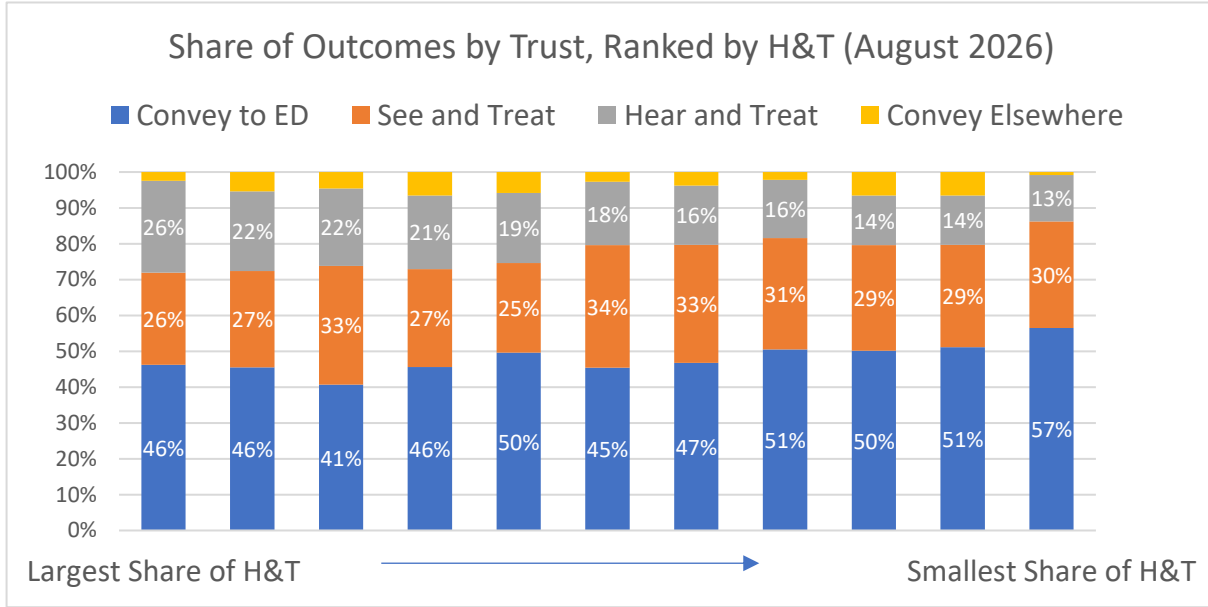
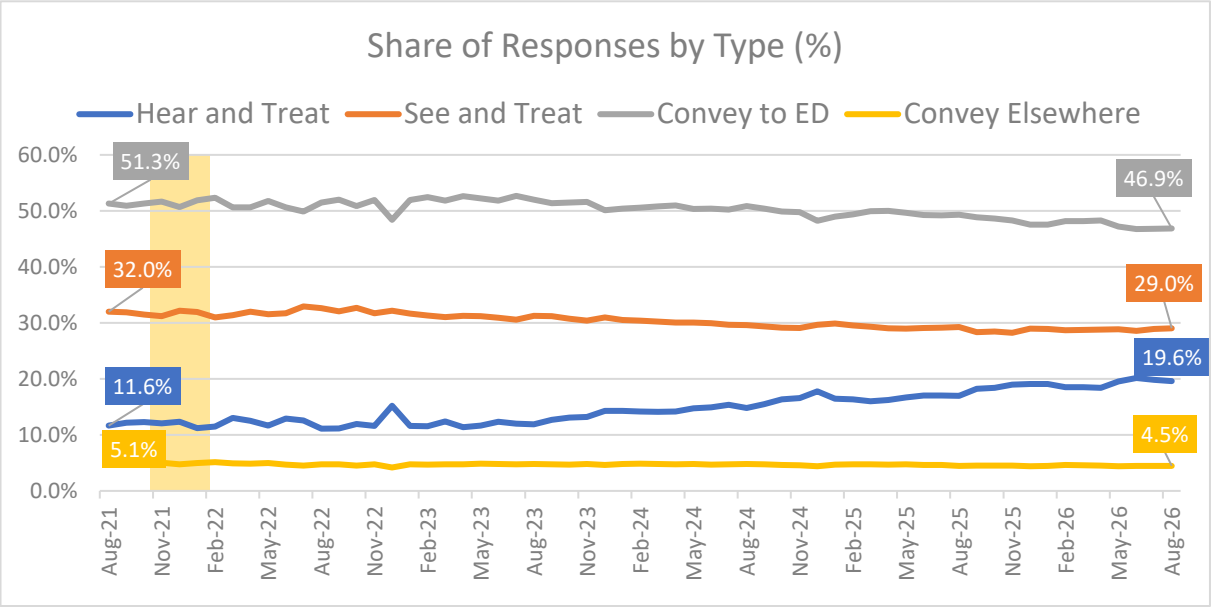
Category-2 Incidents, August 2026- Key Facts

* 398-thousand	254	392	2.7-minutes
Category-2 incidents in Aug' 2026 (vs. 386-thousand in Aug' 2025)	Fewer incidents each day than July 2026	More incidents each day than August 2025	Faster response time than June 2026



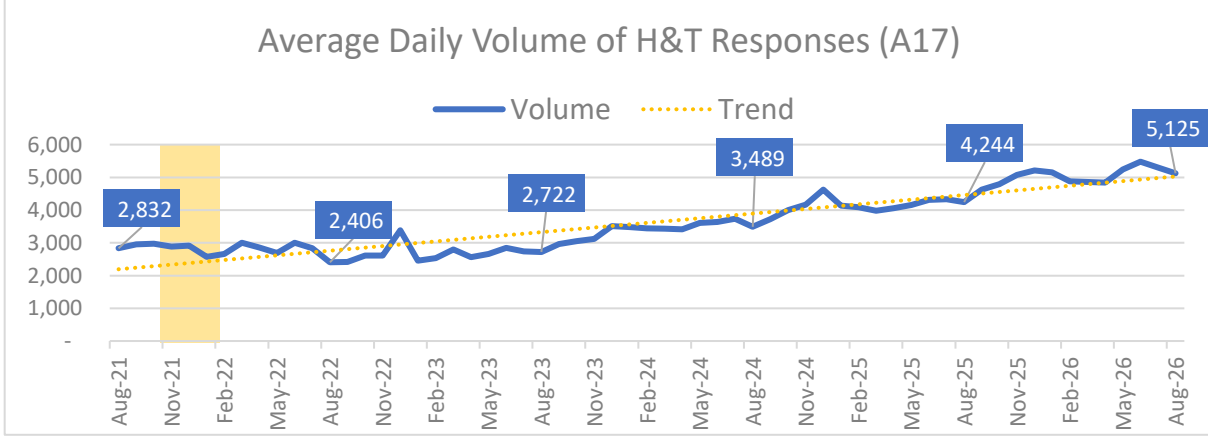
5. Share of Outcomes by Response Type

Conveyance rates remained steady at 46.9-percent, but volume decreased across the month. Hear-and-Treat rates dropped by 0.2-percent to 19.6-percent. However, in August 2025 the rate was 17.0-percent and there were nearly 900 fewer Hear-and-Treat outcomes each day.



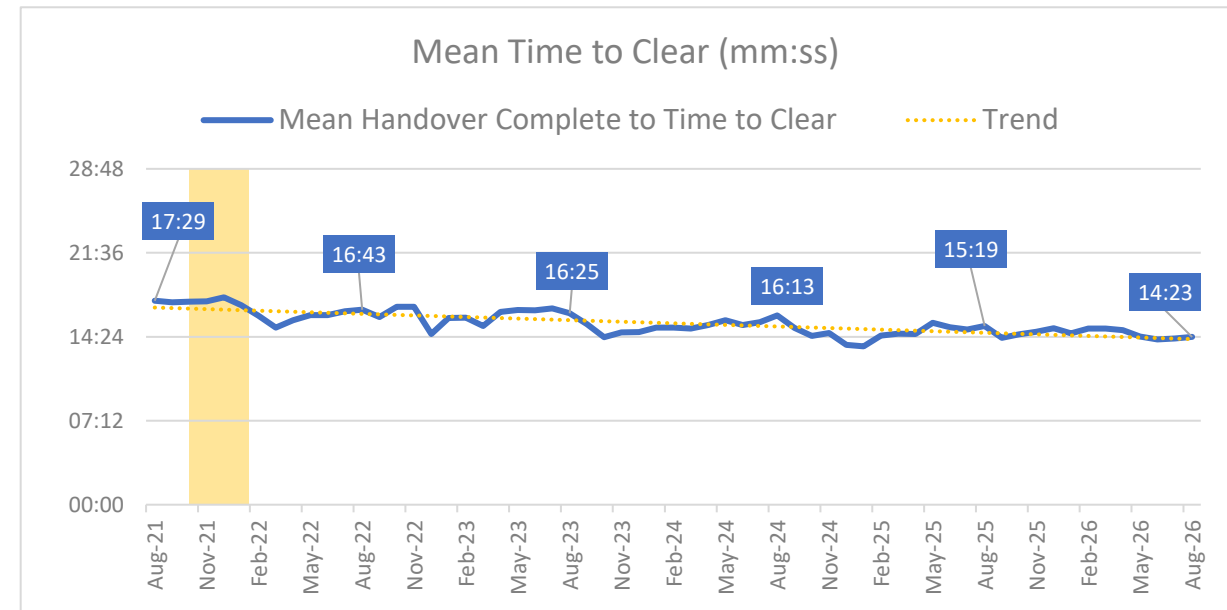
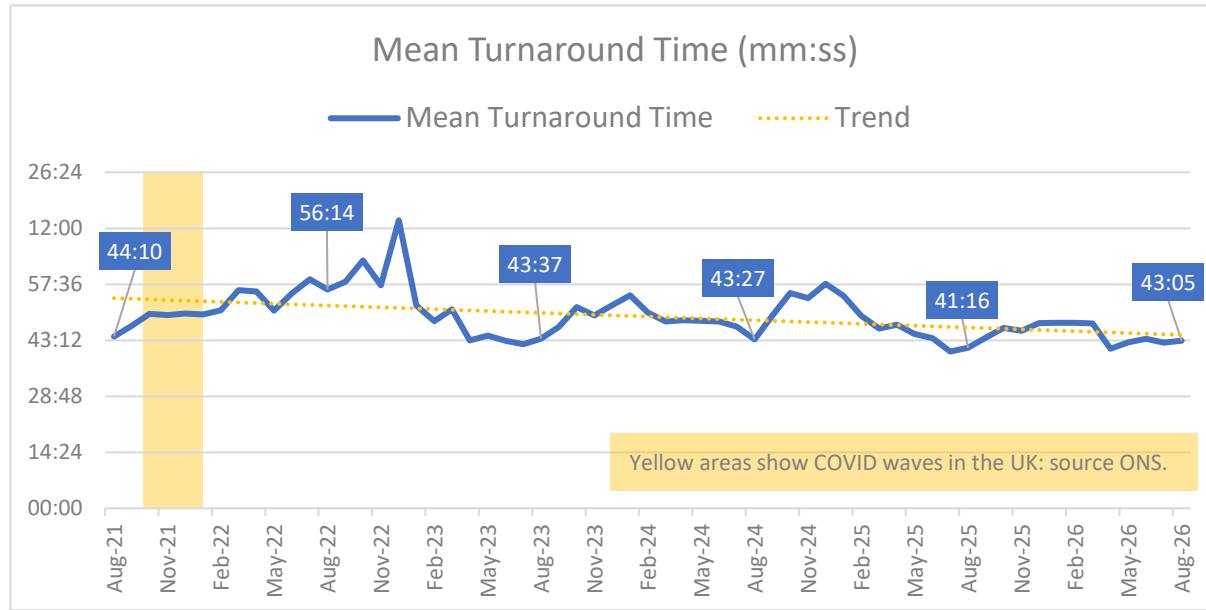
Outcomes, August 2026- Key Facts

12-thousand	7.5-thousand	5.1-thousand	13-percent
Conveyances to ED each day, 266 fewer than July 2026	S&T each day, 145 fewer than July 2026	H&T each day, 175 Fewer than July 2026	Difference in share of H&T between highest and lowest trusts



6. Ambulance Turnaround Time, and Time to Clear at Hospital

Turnaround time slowed slightly in August, to just over 43-minutes, and was around two minutes slower than August 2025. This varied by over half an hour between the fastest and slowest trusts. Mean time-to-clear continued along a relatively flat trend.



Turnaround Time, August 2026- Key Facts (hh:mm:ss)

00:00:30

Slower than
turnaround
time in July
2026

00:01:49

Slower than
turnaround
time in
August 2025

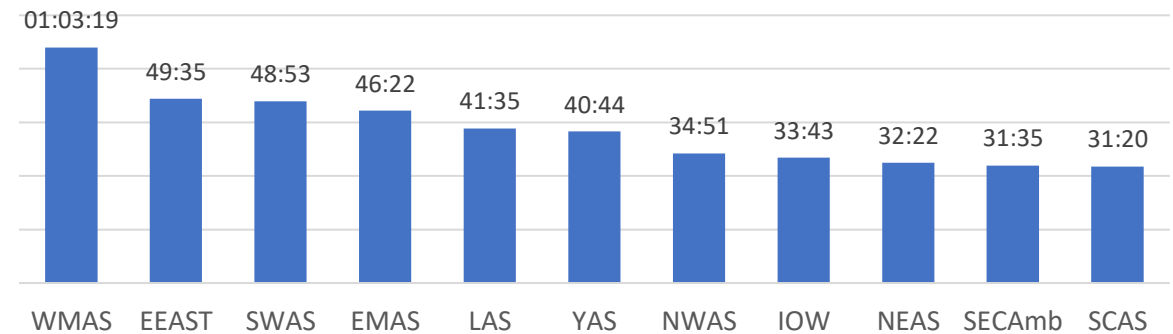
00:00:08

Slower than
time-to-clear
time in July
2026

00:00:56

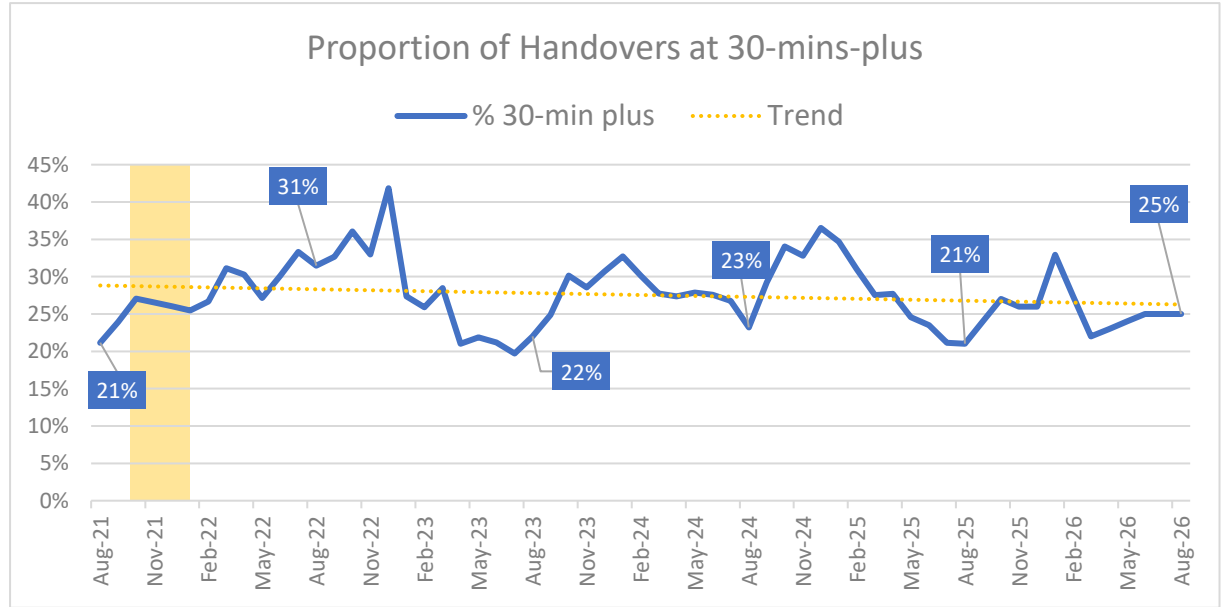
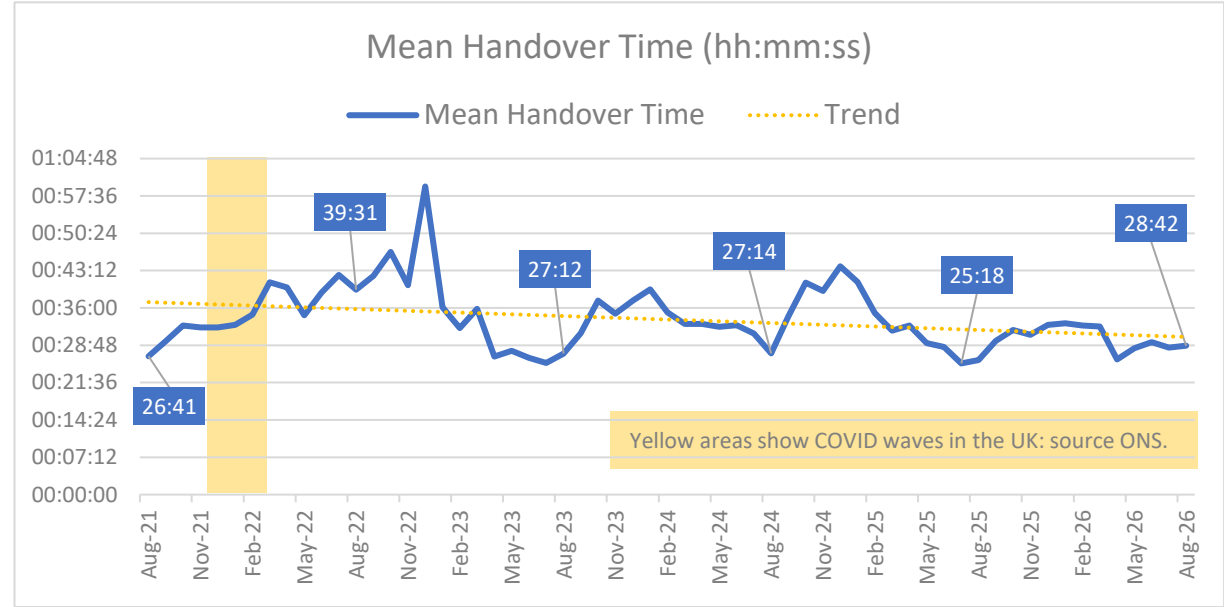
Faster than
time-to-clear
time in
August 2025

Mean Turnaround Time by Trust, August 2026 (mm:ss)



7. Hospital Handover Delays

Mean handover time slowed slightly between July and August to just under 29-minutes, but was around three minutes slower than August 2025. The difference between fastest and slowest trust was 35-minutes.



Handover Delays Time, August 2026- Key Facts

00:00:22	25-per-cent	35-minutes	24-thousand
Slower than mean-handover time in July 2026	...of handovers took 30 minutes, or longer	Difference in mean time between fastest and slowest trusts	Patients with risk of harm raised due to hour-plus delays

